

Hachimantai Resort Panorama Ski Resort Rules and Regulations

Article 1: Purpose

The purpose of the **Panorama** Ski Resort “Rules and Regulations” is to ensure the safety of guests and to maintain and improve ski resort facilities of the **Panorama** Ski Resort operated by **Tohoku Resort Service**.

Matters not specified in these Rules and Regulations and events that take place outside the areas managed by the Ski Resort are handled in accordance with relevant laws and regulations. Matters not specified in these relevant laws and regulations are handled in accordance with the Standards on Snow Sports Safety (October 2013 Revision) defined by the Japan Association for Skiing Safety as well as judgments based on social norms.

Article 2: Notice

2.1 At the Ski Resort, **Tohoku Resort Service** does its best to protect the safety of its guests, but you must understand and be aware of the following hazards inherent to ski resorts and take your own caution to avoid them.

- (1) Hazards associated with weather conditions, such as snowfall, snowstorm, rain and dense fog (including a whiteout, a weather condition with severely reduced visibility where snow surface irregularities become invisible)
- (2) Hazards associated with particular terrains, such as cliffs, steep slopes, ditches and streams
- (3) Hazards caused by snow quality and snow surface conditions, such as surface freezing, deep snow, crevasse and avalanche (including a tree well, a deep snow-covered hollow around the tree base, and a tree hole, a bare spot around the tree base caused by the melting of snow in early spring)
- (4) Hazards caused by natural obstacles, such as trees, stumps, bushes, rocks, bare spots and water channels
- (5) Hazards of colliding with man-made objects, such as a support pillar of a lift, snow-making equipment, sign, rope and mat
- (6) Hazard of colliding with a snow mobile
- (7) Hazards associated with the use of a snow park
- (8) Hazards caused by skiers and snowboarders going too fast
- (9) Hazard of falling
- (10) Hazard of colliding with other skiers and snowboarders
- (11) Hazards caused by fatigue, drinking, taking drugs and poor physical conditions
- (12) Hazards caused by the use of inappropriate ski and snowboard gear
- (13) Other hazards similar to those listed above

2.2 Mats, nets and other similar items installed within the Ski Resort just show where hazards are and do not guarantee your safety when you collide with them.

2.3 At the Ski Resort, we are not held responsible for any accident caused by ignoring or not fully complying with our rules, including this notice and matters prohibited and described in Article 3 (Prohibited Actions) and Article 4 (Rules for the Conduct of Skiers and Snowboarders) below.

- 2.4 If you do not follow Articles 3 and 4 below, we retain the right to refuse you as a guest at the Ski Resort. Even if you have already paid for lifts and other services, we may ask you to return your tickets and leave the Ski Resort without reimbursing these fees.
- 2.5 We do provide warnings and other signs to mark off-limits areas and areas not managed by us, but it is your responsibility to check courses and other maps to stay away from these areas.

Article 3: Prohibited Actions

Tohoku Resort Service prohibits the following actions at the Ski Resort.

- (1) Entering any closed course or off-limits area
- (2) Intentionally causing damage or destroy the Ski Resort property, including ropes, nets, notices and signs
- (3) Intentionally interrupting operation of lifts and ropeways
- (4) Walking on a course wearing regular shoes beyond the extent necessary
- (5) Selling anything without permission
- (6) Camping out, including putting up tents
- (7) Endangering the safety of other guests or yourself
- (8) Engaging in any other act prohibited by laws and regulations

Article 4: Rules of Conduct for Skiers and Snowboarders

At the Ski Resort, **Tohoku Resort Service** asks you to observe the following Rules of Conduct of Skiers and Snowboarders (“Rules of Conduct”).

- (1) Do not injure other people or endanger their safety.
- (2) Control your speed according to the terrain, weather, snow quality, your abilities and physical conditions and the degree of congestion so that you can stop immediately to avoid any hazard.
- (3) Do not obstruct people ahead of you.
- (4) Leave enough space when overtaking someone ahead of you.
- (5) Look around to make sure it is safe when you start going downhill, are merging into a trail or crossing the slope.
- (6) Do not stay on a course sitting down. Also refrain from stopping in a narrow place or a place not visible from above. Move away from a trail promptly when you fall.
- (7) Keep to the side of a course when you climb up, walk and stop on the course.
- (8) Use retention devices to prevent loose skis, snowboards or other snow sledding equipment from sliding down the slope.
- (9) Observe notices and signs posted and announcements broadcast within the Ski Resort and follow instructions of the Ski Resort’s patrols and staff.
- (10) If you see an accident, report it and cooperate in rescue activities. Provide your name, address and phone number regardless of being a party to the accident or just being a witness. We will use this information or provide it to the relevant authorities and medical and other institutions to the extent necessary to handle the accident.
- (11) At the Ski Resort, you are not allowed to use any snow sledding equipment not approved by us.

Article 5: Guest Responsibility

- 5.1 **Tohoku Resort Service** is not held responsible for any accident caused by your violating the Rules of Conduct, warnings and prohibited actions. If the violation causes damage to us or we pay damage compensation because of the violation, you must compensate for the damage or repay the damage compensation we have paid.
- 5.2 Going outside the areas managed by the Ski Resort is a violation of these Rules and Regulations. If rescue is requested by you (or your acquaintance) in these areas, we will conduct rescue activities on our own or jointly with the relevant authorities, and upon completion, will charge you all expenses associated with your rescue. These include expenses for people involved in your search and rescue, expenses for using snow equipment and lights and for operating lifts and ropeways and other expenses.
- 5.3 We are not held responsible for any theft within the Ski Resort or in its parking lots, except for thefts that occur in fee-charging, locked storages provided by us.
- 5.4 You must use lifts and ropeways safely in accordance with our Lift and Ropeway Rules and Regulations.

Article 6: Matters beyond Our Control

Tohoku Resort Service may close the Ski Resort and its lifts completely or partially due to natural disasters or other reasons that are beyond our control and when we may not be able to ensure the safety of guests of the Ski Resort.

Article 7: Other

Pursuant to the Act on Prevention of Unjust Acts by Organized Crime Group Members (effective as of March 1, 1992) of Japan, the specific organized crime groups, anti-social forces, other organized crime groups and extremist groups as well as their members are not allowed at the Ski Resort.

Article 8: Revision of these Rules and Regulations

Tohoku Resort Service may revise these Rules and Regulations at its own discretion when:

- (1) the revision is in the general interest of the Ski Resort guests, and
- (2) the revision is not contrary to the intent of the contract consigning the resort operation to us and is rational in its necessity and adequacy as well as in light of conditions requiring or related to the revision.

In revising these Rules and Regulations as just described, we will notify the revision, its details and effective date on our website prior to that effective date.

Guests of the Ski Resort using our facilities after the said effective date are deemed to have agreed with the revised Rules and Regulations.

Supplementary Provision:

Formulated and enforced on December 1, 2019